



**A Tradition of
Excellence
in Public Safety
Since 1872**

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Salisbury Fire Department Newsletter

Volume II, Issue II

2nd Quarter - 2015

From the Desk of the Fire Chief

Combinationville...

What does it look like
and will we recognize it
when we arrive there?"



In this edition of the newsletter, we delve into identifying our vision destination, "Combinationville", to assist those that may be wondering what it looks like, why we want to get there, and how will we know when we arrive. I will share why I believe in this initiative so much and will use many references along the way to explain why it should be accepted as everyone's destination of choice.

Combinationville is a place I invented to allow for department members to understand that we are on a very real journey. This allegory will describe what a real combination fire and emergency medical service is, what it takes to be one, and why it is important for the SFD to become a fully integrated, true combination (volunteer and career) fire and EMS department. It is our journey. It has our own challenges. But the challenges we face have been conquered by other fire service entities around our great country. It is important to recognize the many contributions made by fire service leaders in sharing their successes and I will reference many in my comments here. Most references will come from the International Association of Fire Chiefs (IAFC) Volunteer and Combination Officers Section (VCOS) committee publicized in their Red, White, and Blue Ribbon reports.

Many, if not all, members have already heard me talk about our vision and guiding principles. However I want to restate them because of their efficacy in helping all understand what a fully integrated true combination fire department looks like and how it acts so that we may know when we have arrived at our destination.

The principle of **Tactical Equality** is one of the tenets of successful combination fire departments. It is the full integration of career and volunteer firefighters at a tactical level. It means that career and volunteer components and/or members have an equal role in the department and the execution of our mission.

From the Desk of the Fire Chief (continued)

This comes with a higher individual responsibility and accountability. The concept is simple although it can be challenging to implement if you are already a combination department that is not so integrated. Tactical integration pays big dividends for the department and the community by improving emergency scene operations and increasing volunteer longevity. Tactical equality recognizes that all positions, from firefighter through senior fire officer, require formal training and education to meet expected performance levels. Tactical Equality establishes a respect for the rank and the achievement to obtain the position and less emphasis on whether it is filled by a volunteer or career member. Position and rank are not affected by time of day or the day of the week and the citizens we serve do not care if a career or a volunteer member assist them in their time of need. They only care if those sent to help have the skills necessary to effectively and efficiently fix their problems.

Promotional Equality is the next guiding principle and is closely coupled with Tactical Equality. Promotional Equality simply means that both career and volunteer members have an equal standard of Knowledge, Skills, and Abilities (KSA's) with very limited exceptions and have equal promotional opportunities and positional authority within the ranks of the department. Officer promotions should be based on certification, tenure, experience and proficiencies in technical skills as well as soft skills, such as interpersonal communication. One of the best ways to ensure that the ranks and organizational system has parity and provides equal opportunities for all is to base training and promotional systems on the process of tactical equality. This requires leadership to devise training programs that lead to some type of state or national certification. Those certifications, combined with specific years of service, are the basis for promotion within the ranks of the department to officer/leadership positions.

The third piece of the puzzle is for the organization to develop **Diversification Strategies** that enable the department to widen its cultural base and be more representative of the community it serves. It also means that not everyone in the department is equal in skills and abilities and that there is a need to embrace the fact that not everyone will be proficient in all jobs. However, everyone can make a contribution based on their individual KSA's and perform various duties based on the overall needs in the department. By embracing this strategy, the department can bring new, previously untapped or disregarded resources, into the organization to support the mission. An example of this strategy was developed recently with the advent of volunteer EMS members at Fire Station # 16. These new resources have willingly joined our department because they had a desire to serve in an EMS capacity. Previously, and in some cases presently, people desiring to volunteer their time in this capacity have been ignored or under-utilized because we are a volunteer fire department. However, we cannot ignore the fact that about 75% of what we do is EMS. By adopting a diversification strategy that embraces the idea that there are folks that will willingly serve in this capacity, the department is better today than it once was and has even benefitted from some who have discovered that they also want to volunteer to be firefighters. What a wonderful thing it is to have people that desire to serve and to have a job function for them to fill because we broadened our focus and allowed what the industry would say are "non-traditional" members to join our ranks.

If you have not already guessed, our journey commenced many years ago, so let's look back at some of the ways we have already begun the trek and some of the milestones along the way.

From the Desk of the Fire Chief (continued)

Let's begin by looking at what the department has done to implement a Tactical Equality strategy. The very first thing that was completed was to eliminate separate job descriptions and functions for volunteer and career members at all levels and create a single unified position description for each rank in the organization.

Each new job description contains the same essential job functions, KSAs, and educational requirements (except postsecondary education for volunteers). This one initiative brought together career and volunteer job requirements into the same tactical realm and created an opportunity for all to meet or exceed specific job elements in the performance of their duties.

The process of obtaining Tactical Equality required a specific focus on unifying the departments training efforts. The department provides performance-based, certifiable training and the opportunity for the volunteer and career firefighters to train at the same time. The time commitment required to complete the training is an issue and the department has looked at all ways to ensure that our volunteer's time commitment is minimized by conducting many of the training opportunities in our own training academy. This effort to organize and execute training becomes a critical part of preparing an individual to go from firefighter to engineer or apparatus operator and to engine company officer. This system approach forces the department training section to make the most of the available training time and to expand the number of training opportunities to cover more specialized areas. Requiring firefighters to be certified at the tactical level at which they perform ultimately benefits the entire system to select officers based on practical experience and an appropriate level of certification.

The department has also completed many initiatives that assist in the area of Promotional Equality. The most apparent of these initiatives is in our officer selection process. For a few years now every department operational officer has been selected based on their tactical equality, meaning their meeting or exceeding the essential job elements, KSAs, and educational requirements to be eligible for promotion. Each individual has been and remains personally responsible for their attainment in meeting each rank's requirements; essentially creating their entry ticket into the promotional process. Once in the process each candidate, career or volunteer take the same written examinations, oral review board assessment processes, and seniority acknowledgments to successfully navigate the promotional process. Once completed a promotional list is created whereby the chief of the department may make the decision to appoint or reaffirm officers in their current or desired level. This unification of our promotional processes create a value added benefit for every member of the department by creating a parity between career and volunteer entities relating to job performance criteria.

As stated earlier, the department has begun to embrace diversification strategies in various ways. The initiative to bring into our organization people that desire to serve in what most would call nontraditional ways has borne much good fruit. Our department benefits from this type of strategy by tapping into resources previously unexplored or ignored.

What a blessing it is for the department to widen its gaze and its outreach in various ways that allow members of our community, who may not want to be a traditional 'firefighter', an opportunity to serve and fulfill mission-critical assignments that match their skill set.

From the Desk of the Fire Chief (continued)

This is just one of many opportunities that exist whereby others may desire to serve in our department in administrative roles, leadership roles, community outreach and public information roles, or any other professional expertise that the department could use to further its mission

So to answer the original question what does Combinationville look like? It looks like a fire department where all members, career or volunteer or civilian, can serve in their capacities of strength with equal opportunity, equal training, and equal recognition for their contributions. Where each position in the organization shares the same tactical abilities thereby performing their duties equally and seamlessly to the citizens we serve. It is a department that responds with the appropriate resources and personnel to our citizens needs with no regard to career or volunteer positions because each share the same knowledge, skills, and abilities. And where our citizens genuinely won't be able to or care about there being a difference. In Combinationville the cultural differences that separate us are broken down and eliminated where career and volunteer members work side-by-side without animosity, guile, or separate views on which group is better or works harder or provides the highest level of service. This new unified atmosphere is more keenly focused on the mission first and individualism last. However, each group, division, or entity in the department has the right to feel pride in their station, in their shift, or in their company. However the expression of that pride will not be a wedge that divides but rather an esprit de corps that gently breeds the spirit of competition and perfection in ourselves instead of isolationism or arrogance.

While the allegory of arrival at a destination paints the picture of instant recognition, this journey has many legs and is a collection of experiences that eventually lead to becoming something rather than being in a place. So as we take this journey it's important to recognize the accomplishments that have previously taken place, those that we currently endeavor to explore, and those yet to be discovered. I am deeply appreciative for all members who have embraced the vision and the destination of Combinationville. Every day I continue to be encouraged by the efforts that many put in to help us reach our destination. However, there is much left to do, there are more areas for exploration and development before we discover our new fully integrated, true combination fire and EMS service.

So...the department will continue to grow and it is my responsibility and challenge to lead the change necessary to take us to where we are going, so at the end of my career we can say we left it better than we found it. Every member that completes this journey will know that it was worth the effort and that theirs was the choice opportunity to be a part of something bigger than themselves. I am convinced that as we do those things that make us a fully integrated, true combination fire and EMS service, we will be able to take our rightful place as a best in class fire service organization that others will model as their template for success. I hope you enjoy and embrace the journey there as much as I will. Stay safe!!!

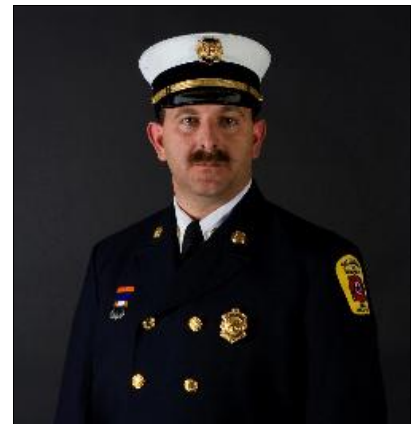
Respectfully Yours in Service,

Richard A. Hoppes, BS

Chief of the Department

A Word from the Deputy Chief of Operations

Well folks...we made it through another year!! It is hard to believe how fast time seems to be moving, but before we know it summer will be here. A big thank you goes out to all of the dedicated men and women of our department who have successfully balanced their busy life along with providing exceptional service to the community this past year. As we reflect back on 2014, the department has experienced several significant incidents including several large commercial building fires, apartment fires, hazardous material incidents involving chlorine and several residential structure fires that resulted in the fire related death of three civilians and three fire related civilian injuries. When you add in training, fire prevention activities, building inspections and fire station tours, it becomes truly remarkable what we accomplish in a year and just how busy our Department has been. In 2014, the Department responded to a total of 3120 Fire calls and 8645 Emergency Medical calls for service. This total call volume represents a 7% increase in Fire calls and a 9.5% increase of Emergency Medical calls for service over the past five (5) years. A breakdown of our call volume by day of the week and by hour of day is illustrated in the below graphs for calendar year 2014.



Like every quarter, the department continues to analyze our statistical data and measure our performance to ensure that we are providing the highest level of service available. During this past quarter, we responded to 783 Fire calls and 2189 Emergency Medical calls for services. The membership continues to provide the highest level of service it can to the community and citizens we are charged to protect. The breakdown of calls per month is identified in the below chart:

Call Volume per Month		
	Fire	EMS
October	246	769
November	271	698
December	266	722

A Word from the Deputy Chief of Operations (continued)

The department was privileged this quarter to welcome our two newest members to the family. Firefighter Rob Layfield and his girlfriend Jessica were blessed with the birth of their baby boy Robert Alexander Layfield and Firefighter Kara Harrington and her husband Jason welcomed their son Liam Scott Harrington. We wish them the best!

Highlights of some of the activities occurring around the department:

- Our Pride & Ownership continued as members detailed all apparatus and maintained our tools
- Captain Cory Polidore was officially promoted to the rank of Assistant Fire Chief
- The department was able to fill our two (2) frozen positions and hired Firefighter/Paramedic Matt McCormick and Firefighter/Paramedic David Myzka.
- We experienced a fire fatality on November 29th
- Reformatted & updated all Standard Operating Guidelines
- Our SAFER Grant Performance Period ended and the City approved the hiring of four (4) additional positions. The Department hired Firefighter Robert Garcia, Firefighter James Gardiner, Firefighter Kyle Gray and Firefighter Brady Scott
- Members completed their annual Driver Operator certification

Quote of the Quarter: ***“If we do not adapt and produce a system that is sustainable and flexible, the volunteer and combination fire service as we know it will become extinct.”*** ~Kurt Latipow (Chief, Lompoc (CA) FD)

If you'd like to comment on or inquire about any of the services that we provide please feel free to contact me at 410.548.3120 or by e-mail at jtull@ci.salisbury.md.us.

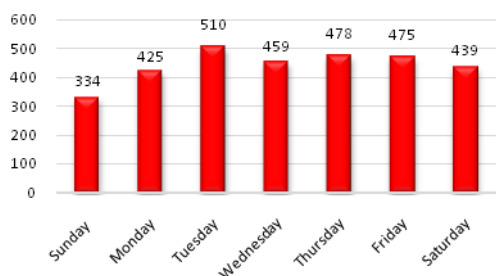
Respectfully Yours in Service,

John W. Tull

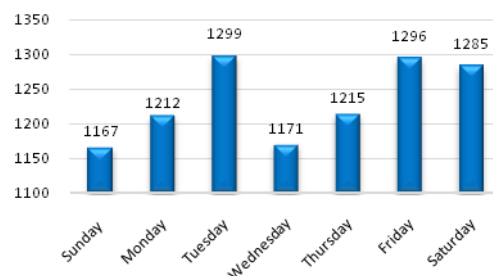
Deputy Fire Chief of Operations

A Word from the Deputy Chief of Operations (continued)

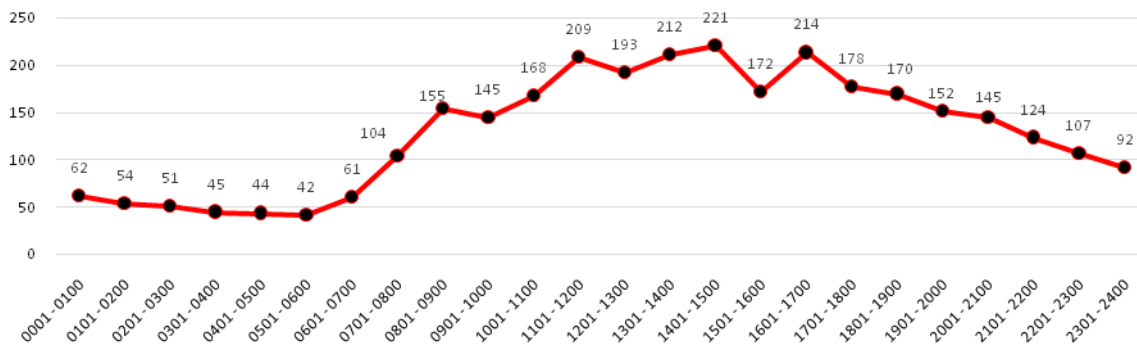
2014 Fire Incidents by Day of Week



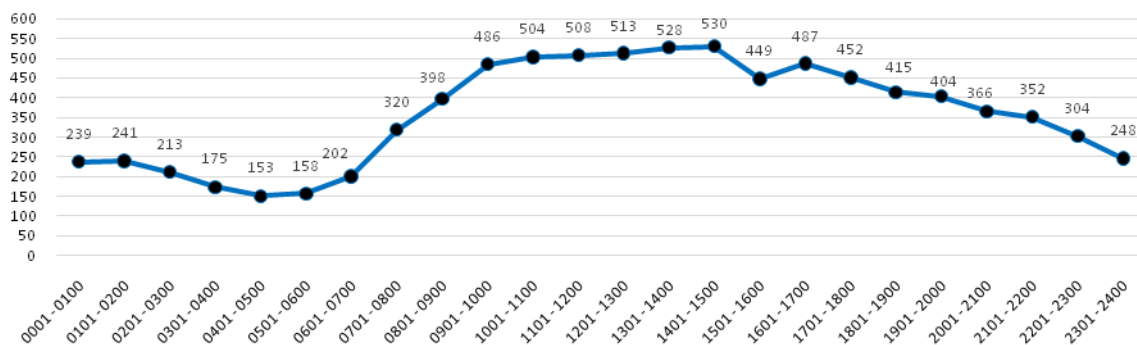
2014 EMS Incidents by Day of Week



2014 Fire Call Volume by Hour



2014 EMS Call Volume by Hour



Emergency Medical Services

Acting Lieutenant Chris Truitt

What can EMS personnel do?



Last quarter we discussed what you can expect when you call 911. This quarter we will delve deeper into what the personnel can do on the various medical calls they respond to. Let's begin by discussing the two main Emergency Medical Services, or EMS, providers that respond on Salisbury's ambulances.

First we have the Emergency Medical Technician, EMT, who is trained in basic life support training

(150+ hours to start, and a minimum of 28 hours of continuing education every 3 years). EMT's obtain the pulse rate (how fast the heart is beating), blood pressure, respiratory rate, pulse oximetry (a measurement of how well the patient is circulating the oxygen the lungs take in), and blood glucose (mainly for diabetic patients). EMT's can administer aspirin for patients that may be having a heart attack, and utilize an automated heart monitor if the patient does not have a pulse. EMT's also manage bleeding and broken bones by applying bandages and splints until the patient can be seen by a physician.

The other provider typically found on our ambulances is a Paramedic, who is trained in advanced life support (2 years of college level training, including hospital rotations, and a minimum of 84 hours of continuing education every 2 years). Paramedics obtain electrocardiograms (ECG's) and relay their findings to the hospital, as well as initiating intravenous (IV) fluids. Paramedics begin a treatment plan that is continued in the hospital, starting with the various medications depending on the patient's needs (Paramedics have 30 medications they have to remember the dosages, indications, and possible side effects for).

EMT's and Paramedics are truly the first step in patient care, as the days of "ambulance drivers" are far in the past. Salisbury's ambulances are staffed by highly educated, dedicated professionals who are called to deal with roughly nine thousand calls every year, which equals about 25 calls each day.

Station 1 Volunteers

Lieutenant Ben Waples

First and foremost, the members of Station 1 would like to wish everyone a Happy New Year. We hope everyone had a wonderful and safe holiday season. October, November, and December have been some of the busiest months, in terms of calls for service, for the volunteers of Station 1. While we were busy running calls, our members were also busy training and continuing to further their education. We had five (5) members complete the Department's Firefighter 1 Academy and continue on to finish the coursework for Hazardous Materials First Responder-Operations Level. As these members finish up this training, they will be eligible to start riding and we know they are all looking forward to serving the community! In November, leadership of Station 1 offered an Officer Development class, taught by Captain Trevor Steedman, discussing the multiple considerations that the officer of the first arriving apparatus, needs to consider, when responding on various types of calls. The class had close to thirty (30) members from the department in attendance. Thank you again Captain Steedman! As we start into 2015, we have numerous members already taking classes, such as: EMT, Instructor II, Incident Safety Officer, and more.

We are extremely proud of the members that helped to provide coverage for the men and women working Christmas Eve and Christmas day. We had five (5) members volunteer their time to come in so that other personnel could spend some time with their family Christmas Eve or Christmas morning. A special thank you to Justin Elliott, Chuck Foskey, Eric Foskey, and Ken Vickers for taking that time to help.

We would like to welcome the members of 1E to Station 1. We are grateful to have Lieutenant John Adams and Firefighters Nick Bond, Jim Gardiner, Jeremy Layton, and Lucas Turnell now assigned to the station. These gentlemen have worked extremely hard with assisting in providing improvements for Station 1. Thank you for your hard work and dedication to the department.

Finally, we would like everyone to keep our brothers and sisters of the Bel Air Volunteer Fire Company in our thoughts as they handle the Line Of Duty Death of one of their paramedics.

The members of Station 1 are looking forward to another year of providing professional customer service and ensuring the safety of the citizens and guests of the City of Salisbury and surrounding areas.

Keep up the good work and stay safe.

Fire Prevention & Public Education

Assistant Chief James Gladwell



The second quarter of the fiscal year is normally the busiest for the Salisbury Fire Department, and this year has been no exception!!

October set the pace with the annual Fire Prevention Week activities. The Fire Prevention Task Force upheld the department's tradition of visiting elementary schools within its district to deliver fire safety and prevention information to local children. Of course, Ronald McDonald and Ms. Debbie made their annual trek to provide fun-filled fire safety facts to hundreds of 1st graders, as well as share lunch with members of the SFD. The entire month of October found the SFD fulfilling numerous requests for apparatus displays, fact tables, and gear demonstrations throughout the community. Personnel visited local daycares, retail establish-

ments, PRMC, and schools in an effort to deliver the department's fire safety message.

November brought the Thanksgiving holiday and, with it, numerous social media messages relating to the proper use of turkey fryers, oven safety, and food preparation safety. Videos were placed on Facebook, Twitter, Instagram, and the department's website showing how quickly turkey fryers could become extremely dangerous.

December's safety messages referenced holiday safety issues relating to proper extension cord utilization, to personal shopping safety considerations, children's gifts safety, and even a message relating to pet safety. Personnel took pride in their apparatus and participated in several Christmas parades. Several Home Safety Checks and smoke detector installs were also listed in FireHouse Software. The department also spent numerous personnel hours ringing the bell at Giant Food and ACE Hardware helping to raise funds for those less fortunate.

For the quarter, as listed in FH Software, the SFD participated in 65 events. There were three (3) After-the-Fire programs, 30 smoke alarms installed, and 17 smoke alarms distributed. 12 elementary schools and 13 daycares were visited and 549 staff hours were utilized to cover the requests for service. A total of 2569 adults and 5569 children were reached during the quarter.

Fire Prevention & Public Education Continued

For the calendar year 2014, FH indicates some tremendous numbers attained by the efforts of the members of the SFD!! The department participated in nearly 200 Community Service/Public Education events requiring 1,841 staff hours!! Unfortunately, there were 22 After-the-Fire programs requiring completion and 122 smoke alarms were installed. 5,599 adults and 8,581 children heard the department's safety message. That's 14, 190 souls total!! According to the U.S. Census Bureau, 2013 Census numbers indicated the City of Salisbury had a population of 31,500. Through the hard work and efforts of its personnel, the SFD reached approximately 45% of the population!!

I would like to thank each of you who assisted with all the events and who helped the SFD reach so many of our residents with our safety message! Your efforts and support of our mission are what make this department second to none!!! Thanks again, and Happy New Year!! May yours, and that of your family, be prosperous, blessed, and safe.



Local 4246 News

Acting Lieutenant Ron Wismer - IAFF Secretary



Many people see the public good that the members of International Association of Firefighter's Local 4246 do every day. Our members respond to emergencies all throughout the city 24 hours a day, 365 days a year. What people do not see is the good these members do in their off time. The dedication to help their fellow man is strong in our membership. We donate time and money to local and national charities to make the world a better place.

In 2014 the Salisbury Career Firefighter Association donated over \$5,000.00 to a variety of charities. Our President, Firefighter/Paramedic Aaron Colegrove is the leading force behind the department's pink t-shirt drive. This year the local raised \$2,384.00 for Women Supporting Women, a breast cancer charity. It has become a common sight each year to see our members sporting their pink t-shirts in support of Breast Cancer Awareness. Another local charity supported by 4246 is Santa's Angels. For those who aren't aware this worthy group brings Christmas cheer to needy families in the Salisbury area.

Outside of our local area we support the National Fallen Firefighters Foundation. The Fallen Firefighters provides support to the family of members of the fire service who lose their lives in the line of duty. This foundation also maintains the Fallen Firefighter's Memorial in Emmitsburg, MD, a truly awe inspiring memorial to our brothers and sisters who have fallen in service. Local 4246 also supports the Wounded Warrior's project. If you see our members sporting red shirts on Friday, those shirts raise money for the WWP, almost \$2,000.00 this year. We wear red as a representation of Remember Everyone Deployed.

These are just some of the things that IAFF local 4246 are doing behind the scenes every day. Our member's commitment to helping their fellow man is inspiring. Not only are they dedicated public servants, but they are proud to help whenever they are able.

History & Heritage

Assistant Chief Bryan Records

The Peninsula Hotel Fire



As I review the historical records of Salisbury, I constantly find stories where the city was saved from destruction by Salisbury's firefighters. The fires of 1860 and 1886 are well documented along with a very close call in 1899's Jackson's Mill fire that nearly destroyed the city. One fire in particular had all the makings of not only destroying the city for a third time, but also being the deadliest in our history.

The Peninsula Hotel stood at the Northwest corner of Main and St. Peters Street. The four story brick structure was constructed in 1891 and housed a drug store, a barber shop and general store along with the hotel. Shortly before 10 p.m. on January 29, 1929 Mr. George Porter detected the smell of smoke in the lobby. When he went to the basement to investigate he discovered a fire in a pile of empty boxes. Before he could grab an extinguisher, the fire had gained tremendous headway and a general

History & Heritage Continued

alarm was sounded. The entire structure was soon a raging inferno that could be seen from miles away. Chief Fred Grier Jr. quickly called for assistance from Cambridge, Hebron, Fruitland, Princess Anne, Pocomoke, Delmar, Laurel and Seaford. For several hours, firemen battled the blaze in sub-freezing temperatures with gale force winds.

Thirty-three guests occupied the hotel at the time of the fire and nearly all had to be rescued by firemen. Firemen went room by room to assure everyone made it out alive. Trapped occupants had to be carried out or rescued by ladders with little more than the clothes on their back. Two male guests were located by firemen on the third floor and had to be lowered by rope to escape the quickly advancing fire. It was first thought that Jesse Woodcock, an Optometrist from Philadelphia, had perished in the fire. An alert fireman heard his calls for assistance and ran inside the main corridor where he was found on the stairway, unable to find his way through the smoke.

When the fire was brought under control several hours later, a virtual ice palace stood covering the shell of what was formerly the Peninsula Hotel. 200 firefighters utilizing 13 pieces of equipment from nine fire companies had performed a miracle. The raging blaze in the heart of the business district had been confined to the hotel with little damage to neighboring structures. Thirty-three people had been rescued from the fire and only two firemen had suffered injuries. Chief Fred Grier Jr. had been knocked unconscious by a play pipe that went out of control and Slemons "Rock" Taylor suffered a cut above his eye from the same play pipe. Chief Grier later returned to the scene and continued to direct the operations.

Damages were estimated at \$187,000 and only two-thirds were insured. A fire of this magnitude today would challenge any department to control to the building of origin, given the close proximity of structures in our Downtown District. Add the life safety risk of thirty-three trapped occupants and you come to realize what a magnificent job our predecessors did in 1929.

Statistics - October through December 2014

Fire Incidents by Fire Station	2nd Qtr.	FY15 YTD	% of Quarter
Station 1	201	436	26%
Station 2	205	453	26%
Station 16	368	874	48%

Fire Loss Data	2nd Qtr.	FY15 YTD	% of Quarter
Property Value	\$6,268,291	\$15,210,737	N/A
Property Destroyed	\$495,643	\$2,030,725	8%
Property Saved	\$5,772,648	\$13,180,012	92%

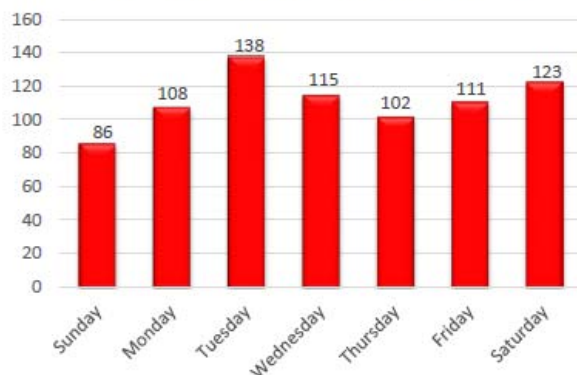
Fire Incident Type	2nd Qtr.	FY15 YTD	% of Quarter
Structure Fires	15	30	2%
Cooking fire	10	20	1%
Vehicle Fires	8	19	1%
Natural Cover/Brush	17	35	2%
Trash/Dumpster	13	24	2%
Fire, Other	6	12	1%
Medical	331	745	42%
Vehicle Accidents	128	289	16%
Rescue Calls	2	8	0%
Hazardous Conditions	33	79	4%
Service Calls	42	94	5%
Good Intent Calls	60	152	8%
False Alarms	116	254	15%
Other Incident Type	2	11	0%
Totals	783	1772	

Statistics - October through December 2014 Continued

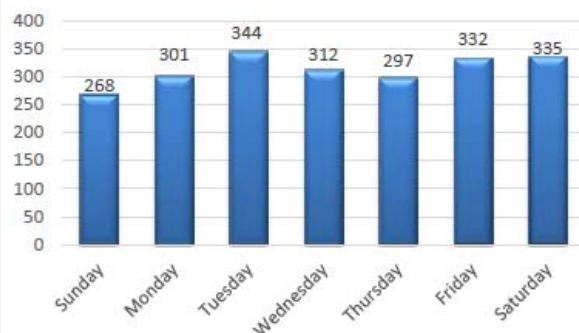
Medical Chief Complaints	2nd Qtr.	FY15 YTD	% of Quarter
Abdominal Pain/GI Problem	128	259	5.85%
Abuse/Neglect	1	3	0.05%
Allergic Reaction/Bites/Stings	14	27	0.64%
Altered Level of Consciousness	30	94	1.37%
Assault/Sexual Assault	0	0	0.00%
Back Pain	45	96	2.06%
Behavioral/Psychiatric	31	62	1.42%
Breathing Problem	58	95	2.65%
Burns/Smoke Inhalation	5	6	0.23%
Cancer	2	5	0.09%
Cardiac/Respiratory Arrest/DOA	30	59	1.37%
Cardiac Problems	154	315	7.04%
Choking/Airway Obstruction	5	7	0.23%
Dehydration	3	8	0.14%
Diabetic Problem	56	118	2.56%
Dizziness/Vertigo	21	52	0.96%
Drug/Alcohol	44	111	2.01%
Headache	17	45	0.78%
Heat/Cold Exposure	9	15	0.41%
Hypertension/Hypotension	15	36	0.69%
Poisoning	9	13	0.41%
Nausea/Vomiting	32	69	1.46%
No Apparent Injury	122	260	5.57%
Not Applicable	22	34	1.01%
OB/GYN/Pregnancy/Childbirth	19	37	0.87%
Other	170	343	7.77%
Pain	270	518	12.33%
Patient Assist	1	4	0.05%
Respiratory Distress	93	158	4.25%
Seizure/Convulsions	66	130	3.02%
Sepsis	6	16	0.27%
Sick Person/Flu-like	104	179	4.75%
Shock	0	2	0.00%
Stroke/CVA/TIA	33	70	1.51%
Syncope/Fainting	54	102	2.47%
Traumatic Injury	122	214	5.57%
Unconscious	24	42	1.10%
Unknown Problem	322	640	14.71%
Weakness	52	111	2.38%
Totals	2189	4355	

Statistics - October through December 2014 Continued

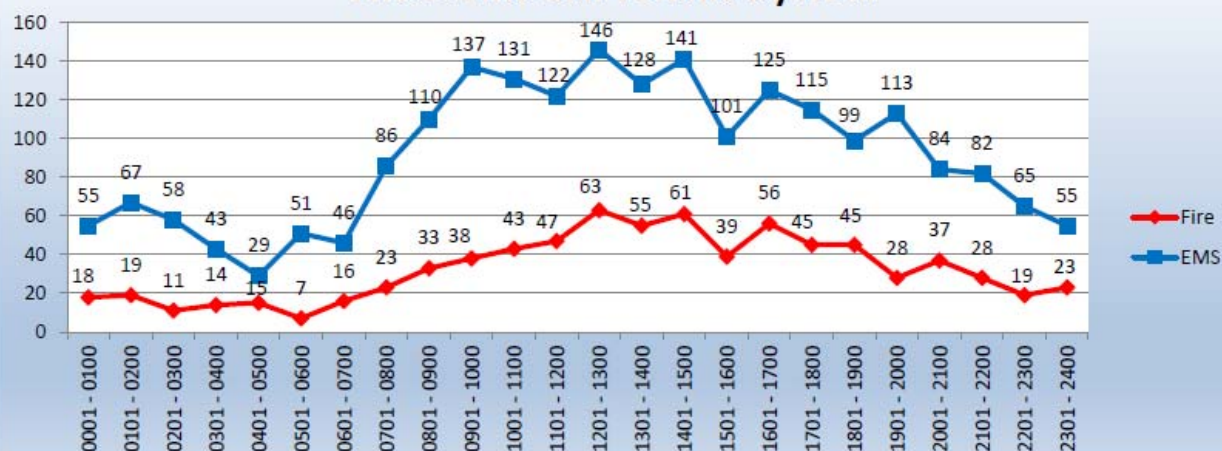
Fire Call Volume Day of Week



EMS Call Volume by Day of Week



Fire & EMS Call Volume by Hour



Training	Classes	Attendees	Hours
Administrative	63	196	365.79
Engine Co. Ops	21	129	270.5
EMS	43	303	723.5
Driver Operator	92	313	461.91
General	25	111	144
Incident Command	3	23	69
Rescue Company Ops	15	110	195
Special Ops	41	200	249.5
Truck Company Ops	25	103	102.82
Totals - 2nd Quarter	328	1488	2582.02
FY15 YTD Totals	637	2992	5926.77

Hazardous Materials

Acting Lieutenant Ron Wismer



When one thinks of the Eastern Shore, one of the first things that comes to mind is the beautiful waterways. The waters of the shore are the lifeblood of the tourism and trade of many of the inhabitants. Going back to the earliest European settlers and the native peoples before that the waters of the inland waterways provided transport, trade and food. Sportsmen and

women come to the shore for both fishing and hunting of waterfowl. So clearly protection of these waterways should be of paramount importance to the people who live and work in the area. The Salisbury Fire Department Hazmat Team has a very important role in protection of these sensitive eco-systems.

Hazmat teams originated in the 70s and 80s after a number of hazardous materials incidents caused large scale devastation to the environment. Ever since then one of the federally mandated roles of hazmat teams, is protection of the environment. When an incident occurs that may impact the waterways the job of the hazmat becomes much more difficult. Our role begins with controlling the spread of possible product in the water, or from getting into the water. This involves a large amount of manpower. Water spreads products, such as fuel oil, wherever it travels. We will be calling in outside agencies; such as the Coast Guard, Maryland Department of the Environment and Emergency Managers to bring resources to the scene.

How can a person help their emergency responders protect the vital waterways? First and foremost, do your utmost to keep hazardous materials out of the water systems. Materials need to be disposed of properly, no dumping into storm drains. Storm drains lead to the water system. The Wicomico County Dump should be contacted on how best to dispose of these materials. If you see something being dumped illegally into the water, report it to the local law enforcement personnel. If you are out on the water and see a sheen, report it. Sheens are typically a sign of hydrocarbons (petroleum products mostly) on the water. These need to be controlled and cleaned by trained professionals. The environment is a stewardship that we all have a part of. Do your part to protect both our heritage and our future.

Hot Shots



Correspondence from the Community

Dear Asst. Chief Gladwell,

Thank you for the Salisbury Fire Department's participation in the Asbury United Methodist Church's 2014 Fall Festival. Their participation, given such short notice, was particularly appreciated. The children always enjoy seeing the fire truck, and several children were seen around Asbury wearing the fire department hats you gave them. Despite the dreary weather, Fall Festival was well attended, and your participation helped to make the children's games area so nice. Thank you, again, for your participation.

Sincerely,
Sara Lewis

Warmest wishes
for a wonderful Christmas.

Merry Christmas
Thanks for all you do!
Salisbury Jaycees

To All of You.....
We all would be lost
with out men + women
like you all, what you
do all the time..

God Bless
You ALL.....
merry
Christmas

Correspondence from the Community Continued



Local Services • Local Support

Our mission is to provide awareness, education and support to all those who are affected by breast cancer

December 2, 2014

Salisbury Career Fire Fighters Assoc.
IAFF Local #4246
PO Box 3631
Salisbury, MD 21802

Dear Salisbury Career Fire Fighters,

Women Supporting Women would like to thank you for the donation of \$2,384.00 raised from the sale of pink t-shirts. Continued support such as yours will help us continue to provide awareness, education and support to all those who are affected by breast cancer free of cost.

WSW's mission is to provide awareness, education and support to all those who are affected by breast cancer. Founded in 1993 by three local women from their homes, we have since grown to serve the entire Delmarva Peninsula. WSW is not affiliated with any national organization so the monies raised stay on the Shore to help our neighbors, friends and family. Besides free services, WSW provides friendship, support and hope. Without you, this would not be possible.

On behalf of Women Supporting Women, I wish to thank you for keeping *hope* alive.

Respectfully,

Sue Revelle
Interim Executive Director

*Fantastic job again
this year! We really
value your friendships.*